



CHILD PROTECTION POLICY

At R2 Hotels we are aware of the importance of child protection in the hospitality sector, so both the General Corporate Management and the Management of our hotel, including the entire team, are committed to the protection of minors at a general level. We are aware that we are an essential part of being able to help, prevent and report cases of child exploitation and abuse that may take place within our facilities.

We are a partner in the UNICEF *Hoteles Amigos* programme (UNICEF Child Friendly Hotels).

We are a recent member of ECPAT and are committed to meeting the six criteria of the Code:

1. ESTABLISH AN ETHICAL POLICY AND PROCEDURES Against Sexual Exploitation of Children and Adolescents (SECA). A Child Protection Policy and Procedures are in place.

2. TRAIN STAFF on child and adolescent rights, prevention of SECA and how to report suspected cases. Our employees will be trained periodically, so that there is a correct identification of any suspicious incident and there is a correct action to avoid it, with this we will try to achieve a greater awareness of the subject and that it can reach more people.

3. INCLUDE A CLAUSE IN CONTRACTS indicating the value chain indicating a common rejection and zero tolerance policy towards SECA. A clause will be included in our contracts with our suppliers to encourage and help establish a common rejection policy.

4. PROVIDE INFORMATION to tourists on Children's Rights, prevention of sexual exploitation of children and how to report suspected cases. We will work on an awareness line to the client and our staff, it has been put on the screens of the clients and on the screen of the staff.

5. SUPPORT, COLLABORATE AND INVOLVE THE DIFFERENT ACTORS in the prevention of sexual exploitation of children and adolescents. There will be continuous communication with local authorities and child protection agencies in our destination.

6. REPORT ANNUALLY on the implementation of the six criteria.

We collaborate with the UNICEF *Hoteles Amigos* programme. By promoting the Hospitality Industry's commitment to the respect and rights of children. By promoting greater public awareness of the work carried out through the water, sanitation and hygiene programme, and raising awareness of the effects of climate change on children. Information is available on our screens for customers.



The person responsible for the implementation of this tool and its dissemination will be the quality manager, followed by joint work with the different departments to achieve this commitment.

This policy will be reviewed annually and communicated both internally and externally. There will be a continuous reminder in the monthly quality audits.

Quality Manager